

SITUATION: A FAMILY/INDIVIDUAL I SEEKING HELP WITH A UTILITY SHUT-OFF

Crisis Assistance Ministry If you have received a disconnection notice on your utility service, they may be able to provide assistance with paying all or a portion of your energy bill shut offs. The Crisis Assistance Ministry is located at 500-A Spratt Street in Charlotte. **Phone number (704) 371-3000**. Funds are limited and there is an application process

Charlotte Area Fund If you have received a disconnection notice on your utility service, they may be able to help with paying all or a portion of your energy bill payments. The Charlotte Area Fund is located at 901 North Tryon Street in Charlotte North Carolina. **Call (704) 372-3010** for more information on their services

Charlotte North Carolina area Salvation Army may have funds to help pay utility bills. Contact them at **704-324-4731** for more information and eligibility requirements

The Mecklenburg County Department of Social Services offers help to residents by providing Low Income Energy Assistance Program (LIEAP) funds to eligible households. LIEAP is a federal program that assists households with their home heating needs, so they won't have to choose between heating their homes and paying for other basic needs. **Call 704-336-3000 or Just One Call (J1C) at 704-432-1111 to see if you qualify for help!**

- ***Still need help? Dial 2-1-1 or 1-888-892-1192 to speak to a call specialist 24/7/365.***