

TRANSPORTATION

SITUATION: A PERSON NEEDS TRANSPORTATION

Charlotte Area Transit System (CATS)

Bus Service Contact www.ridetransit.org for rates and schedules

Sprinter Bus Service, a hybrid electric bus.

Contact: www.ridetransit.org for rates and schedules

CityLYNX Gold Line, a light rail.

Contact www.ridetransit.org for rates and schedules

LYNX Blue Line, a light rail line.

600 E. Fourth St. Charlotte Phone: 704-336-7433

Follow the link <http://charlottenc.gov/cats> for hours and fares

Uber

Follow the link to schedule a ride, <https://www.uber.com/drive/charlotte/>

Lyft

Download the app

Google Play Store (Android):

https://play.google.com/store/apps/details?id=me.lyft.android&hl=en_US

Apple App Store (iPhone): <https://apps.apple.com/us/app/lyft/id529379082>

Cab Services

(This resource guide does not endorse any of the following cab companies)

Yellow Cab, American Cab, Eagle Cab and Universal Cab, are but a few of the many cab companies that provide taxi service the greater Charlotte area, including within Charlotte and to Charlotte Douglas International Airport.

SITUATION: A PERSON WITH A DISABILITY OR HANDICAP NEEDS TRANSPORTATION TO PARTICIPATE IN EMPLOYMENT AND ENRICHMENT OPPORTUNITIES

Comprehensive Community Program

Transportation provided directly by Mecklenburg Transportation System (MTS), for developmentally disabled adults to participating agencies that provide employment and enrichment opportunities.

DSS Main Office: Wallace H. Kuralt Centre 301 Billingsley Road
West Charlotte Location -Community Resource Center, 3205

Freedom Drive: Contact number for both locations: 704-336-3000
Hours: Monday - Friday 8 AM - 5 PM.

City of Charlotte Special Transportation

901 N. Davidson Street, Charlotte

Phone: 704-336-2637 **Website:** <https://www.charlottenc.gov> Service(s) Offered: City of Charlotte Transportation for those unable to ride a regular city bus. Call for application.

SITUATION: AN INDIVIDUAL IS IN NEED OF HOSPITAL DISCHARGE SERVICES

CAROLINA TRANSPORTATION CARE

Available 24/7 for after hour, weekend and holiday Transports with a reservation. CTC Hospital Discharge Services are provided as an on-call priority. Whether you are Ambulatory, use a Wheelchair, Crutches, a Walker or have any other Special Needs, CTC is here to assist. 1101 Sunset Rd. Charlotte
Hours: Monday-Friday 8:00AM-5:00PM Sunday on call.

SITUATION: A VETERAN NEEDS TRANSPORTATION TO THE V.A. HOSPITAL AND MEDICAL CLINICS IN CHARLOTTE

Veterans Services Transportation:

Qualified veterans are transported to and from Veterans Affairs hospitals in North Carolina and to and from medical clinics in Charlotte. Call the Veterans Services Office at **704-336-2102** for more information. **Cost: No fare.**

SITUATION: A PERSON/FAMILY LIVING IN RURAL MECKLENBURG COUNTY NEEDS TRANSPORTATION

Rural General Public (RGP)

Transportation within an unincorporated part of Mecklenburg County. Door to door service is provided or passengers may choose to be taken to a local Charlotte Area Transit System (CATS) park and ride facility or main CATS terminal in uptown Charlotte. **Cost: \$1.50 fare per one-way trip.** Contact **704-336-3000**

SITUATION: A FAMILY NEEDS MONEY TO BUY A CAR OR CAR REPAIRS

Mecklenburg County Department of Social Services

May provide funds for car repairs or purchase. Contact the office for more information and how you can apply. Hours: Monday - Friday 8 a.m. - 4 p.m. or call 704-336-3000

- **DSS Main Office**
Wallace H. Kuralt Centre
301 Billingsley Road
Charlotte, NC 28211
- **West Charlotte Location**
Community Resource Center
3205 Freedom Drive
Charlotte, NC 28208

SITUATION: AN INDIVIDUAL WITH A COGNITIVE DISABILITY NEEDS TRAVEL TRAINING SERVICES TO BE ABLE TO COMMUTE DAILY TO WORK

Disability Rights & Resources: Let's All Go!

5801 Executive Center Drive • Ste. 101 • Charlotte

To see if you qualify, cost and hours call 704-537-0550, ext. 18. Or follow the link:

joegentry@disability-rights.org

SITUATION: AN INDIVIDUAL, CONFINED TO A WHEELCHAIR, IS AFRAID OF PUBLIC TRANSPORTATION AND NEEDS TRAVEL TRAINING SERVICES TO BE ABLE TO VISIT THE SIGHTS IN CHARLOTTE

Disability Rights & Resources: Let's All Go!

5801 Executive Center Drive • Ste. 101 • Charlotte To see if you qualify, cost and hours

call 704-537-0550, ext. 18. Or follow the link: joegentry@disability-rights.org

**SITUATION: A FAMILY WANTS TO VISIT THE LIBRARY REGULARY
BUT NEEDS TO LEARN A DIRECT BUS ROUTE**

Disability Rights & Resources: Let's All Go!

5801 Executive Center Drive • Ste. 101 • Charlotte

To see if you qualify, cost, and hours call 704-537-0550, ext. 18. Or follow the link:

joegentry@disability-rights.org

**SITUATION: A SENIOR WISHES TO VISIT FAMILY AND ATTEND
CHURCH BUT NEEDS TRAVEL TRAINING SERVICES SO HE/SHE
WILL NOT GET LOST**

Disability Rights & Resources: Let's All Go!

5801 Executive Center Drive • Ste. 101 • Charlotte

To see if you qualify, cost and hours call 704-537-0550, ext. 18. Or follow the link:

joegentry@disability-rights.org

**SITUATION: AN INDIVIDUAL WANTS AN ALTERNATIVE MEANS OF
TRANSPORTATION OTHER THE BUS, CABS, OR LIGHT RAIL**

Shared Mobility Program

allows private operators to manage a fleet of electric scooters within the city. Follow the link below: <https://charlottenc.gov/Transportation>.

**SITUATION: AN INDIVIDUAL/FAMILY WANTS TO TRAVEL
OUTSIDE THE CITY**

AMTRAK CHARLOTTE

1914 N Tryon St, Charlotte Call 800- 872-7245 or follow the link:

<https://www.amtrak.com/stations/clt> for rates and schedules. Three Amtrak routes run in and out of Charlotte — Carolinian (New York City — Charlotte), Piedmont (Raleigh — Charlotte) and Crescent (New York City — New Orleans).

GREYHOUND BUS STATION

518 W 4th St, Charlotte,

Hours: 24/7 Call 704-372-0456 or follow the link:

<https://locations.greyhound.com/us/north-carolina/charlotte> for rates and schedules

CHARLOTTE DOUGLAS AIRPORT (CLT)

5501 Josh Birmingham Pkwy, Charlotte

Call 704- 359-4013 or follow the link: <https://www.cltairport.com/> for flights, rates, and other important information.

- *Still need help? Dial 2-1-1 or 1-888-892-1192 to speak to a call specialist 24/7/365.*